

The Wills and Inheritance Quality Scheme

Client Service Charter

We are proud to have achieved the high standards of practice and integrity required to become accredited with the Law Society's Wills and Inheritance Quality Scheme ('WIQS').

The WIQS mark is your guarantee that our practice will provide high quality will drafting, probate and estate administration services.

What we will do for you

We will:

- treat you with dignity and respect
- be professional and sensitive
- explain the process and what you can expect from us
- tell you the costs and how we charge
- respond promptly to enquires
- carry out our work in a timely, efficient manner
- tell you of any issues that arise as soon as we are aware of them
- maintain the quality standards of the WIQS.

For further details about the Law Society's WIQS please visit the website below.